



## Instructions Remote Access Connection Request

All employees requiring the use of remote access connection to LRCCD private network and/or secure network applications for business purposes must complete the following:

1. The employee must read the Remote Access Connection Procedure & Agreement.
2. The Remote Access Connection Procedure & Agreement must be signed by the employee, the employee's supervisor, the Vice President of Administration, and the college/DO Information Security Officer (ISO) to acknowledge that the employee is approved for remote access and has read and understands the Remote Access Procedure and Agreement. In addition, clearly state the **BUSINESS** requirement of the employee's need to connect into LRCCD private network and/or secure network applications from an off-site location (i.e. home)
3. The employee's supervisor completes the Remote Access Information (page 5) from the Remote Access Connection Procedure & Agreement.
  - **Remote Access User Information:** If user is not a district employee, please explain in the other field (i.e. contractor, emeriti, vendor, etc.)
  - **Section 1:** State if the remote access connection will be made from district issued and/or non-district issued devices (for example: VPN will be used on district issued laptop, or employee's home computer, or both).
  - **Section 2:** State the type of access needed via remote connection: to work desktop, network, servers, share drives, applications, websites, or etc.
  - **Section 3:** Contact your local IT department to obtain the necessary IP address or DNS name.
4. Submit the completed Remote Access Connection Procedure & Agreement declaration (page 4) and the Remote Access Information (page 5) to DO HelpDesk via Intra-District mail, or scan and email to [helpdesk@losrios.edu](mailto:helpdesk@losrios.edu).
5. Remote access will expire on June 30<sup>th</sup> of each year, unless the college/DO ISO confirms continuity access is necessary. DOIT will send a spreadsheet of remote access users to the college/DO ISO each May for confirmation.

**Note:**

- Improperly authorized forms will be returned for correction.
- Request for access will not be granted until the Remote Access Connection Procedure & Agreement declaration is signed by all required parties.

**Information Security R-8871, Access Control Policy:**

**Section 6.1** Data shall be captured and stored in a manner that supports employees accessing the data necessary to the job function without permitting access to sensitive or confidential data unnecessary to the job function. There is a delicate balance between protecting the data and permitting access to those who need to use the data for authorized purposes. This balance should be recognized and maintained.

**Section 6.16** Users who are authorized to have remote access to the network, servers, and Systems must review and adhere to the Los Rios Information Technology Remote Access Procedures.

**Information Security R-8871, Section 7.0:** All individuals employed by the District are held responsible for adhering to District procedures for system access, use and security.